# NATIONAL PROGRAM ANNOUNCEMENT NISSAN OFFICIAL PROGRAM RULES

#### **TROPICAL STORM IMELDA RELIEF PROGRAM VPP EMPLOYEE PRICING OFFER**

## Program Period: September 19, 2019 to October 31, 2019

- **PROGRAM ID:** See www.insidenissan.com for claims processing.
- **ELIGIBLE DEALER** Only authorized Nissan & Infiniti Dealers, who became operational before **PARTICIPANTS:** September 19, 2019, or during the program period, are eligible to participate. Any Nissan or Infiniti Dealer who terminates during the program period becomes ineligible effective the date of termination.
  - **ELIGIBLE** Those individuals /businesses whose **vehicle(s)** were damaged or total loss in **CUSTOMER:** the designated areas of **Texas and Louisiana** due to **Tropical Storm Imelda** in mid-September that can validate the damage through insurance requirements stated below in the "CUSTOMER DOCUMENTATION REQUIRED" section.

Program eligibility is transferable within the same household, and vehicle registrant must provide proof of residency being the same as the claimer. It is non-transferable to family members outside the household or friends outside the household.

Limit one new replacement vehicle per claim (i.e. if three vehicles are damaged, the customer is eligible for three replacements).

**NOTE:** Issued claim will be a D-plan, but the system will calculate A-plan pricing.

- **ELIGIBLE** Please refer to the current month's Admin Guide for a current listing of VEHICLES: vehicle eligibility.
- ELIGIBLE Eligible customers are entitled to the Nissan employee A-plan Vehicle **INCENTIVE:** Purchase Program discount, **IN ADDITION TO** current Bonus Cash and/or other incentive offers. Vehicles are also eligible for NMAC VPP special APR rates.
  - 1. Valid driver's license

DOCUMENTATION **REQUIRED:** 

CUSTOMER

- 2. Insurance card for proof of vehicle ownership
- 3. Damaged vehicle insurance claim (i.e. documentation showing a claim has been submitted...include location, date and cause of damage/loss)

### Instructions for Customers or Dealers to Obtain a VPP Claim ID

- 1. Visit: <u>www.insidenissan.com</u>.
- 2. Select the link designated for those affected by Natural Disasters



3. Enter name and select "Tropical Storm Imelda Relief Program"

#### Instructions for Dealer Claims to be Paid

#### Process:

- 1. Customer must go to a Dealer with all required documents (driver's license, insurance card, and insurance claim documentation).
- 2. Customer must communicate they are interested in the **Tropical Storm Imelda Relief Program** if they have not generated a VPP Claim ID.
  - a. If they do not have a VPP Claim ID, please generate one for them following the directions <u>above</u>.
- Dealer logs into the "Dealer Vehicle Purchase Program" website through <u>NNANet</u> > My Links > Sales and Marketing to submit VPP Claim form.
  - a. Dealer selects "VPP Claim Processing" > "VPP Claim Form."
  - b. Dealer enters VPP Claim ID.
  - c. Dealer enters VIN.
  - d. Dealer selects type of sale (i.e. retail or lease), pricing, and applicable incentives.
  - e. Dealer enters who submitted the claim.
  - f. Please print or save the Fax Claim Form that is generated for submission to VPP Administration.
- 4. Dealer submits the Claim Form and supporting documentation via Dealer VPP Website.
  - a. Driver's license
  - b. Insurance card
  - c. Insurance claim documentation
  - d. Retail Purchase Agreement/Lease Agreement
  - e. Trade-in worksheet, if applicable
- 5. VPP Administration will approve/deny/return based on quality of information provided.

#### VPP Headquarters Contact Information

- E-mail: <u>nissanvpp@programhq.com</u>
- **Phone**: (800) 299-4753 (Mon. Sat. 8:00AM 7:00PM CST)
- **Fax**: (636) 827-3154
- Mailing Addresses: VPP Program Administration 1375 North Highway Drive Fenton, Missouri 63099 (800) 833-4856 (option 3)